

Product Bulletin

JOINTLY ADMINISTERED ARRANGEMENT (JAA) BLUECROSS BLUESHIELD & ALICARE,™ INC.

The **Jointly Administered Arrangement (JAA)** program is a partnership of Alicare, Inc. and BlueCross BlueShield. Through the JAA program, Alicare can now provide your Fund access to the National BlueCard® PPO network, the largest network in the U.S.

With JAA, Taft-Hartley Funds have access to the unparalleled network savings available through BlueCross BlueShield while maintaining control of their plan administration. With Alicare's superior service and Alicare Medical Management's (AMM) Care Management Program, Funds can lower costs while providing quality care.

What This Means to Your Fund and Your Members

- Security of carrying one of the most recognized health care cards – the Blue Card
- Access to 94% of hospitals and 83% of physicians nationwide
- Members can access any Blue Cross provider in any state
- Access to an international network of doctors and hospitals through the BlueCard Worldwide program
- Significant provider and hospital discounts
- High member satisfaction
- Competitive plan costs
- Improved client service
- Alicare processes your claims utilizing our flexible claims systems
- State-of-the-art care management services through AMM, an affiliate of Amalgamated Life and Alicare, Inc.

Alicare Will Provide

- Enrollment and eligibility
- Member customer service
- ID card issuance
- Membership feeds to BlueCross BlueShield
- Benefit file maintenance
- Claims adjudication and reconciliation and payment
- Investigate COB
- Member EOB generation
- Creation of Summary Plan Description
- Care management services and reporting through AMM

BlueCross BlueShield Will Provide

- Eligibility for provider look-up
- Collection and price claims
- Provider customer service
- Coordination of benefits information
- Payment of provider payable claims
- Provider initiated adjustments or appeals
- Provider file maintenance
- Network management
- Request to providers for medical records

Alicare, Inc.

Alicare, Inc., an affiliate of Amalgamated Life Insurance Company, is a third party administrator for more than 55 self-insured clients nationally. Alicare specializes in providing customized solutions for benefit plan administration and offers products and services to support cost savings objectives for benefits administrators.

Alicare specializes in providing administrative services for:

- Self-funded employee benefit plans
- Health and Welfare plans
- Pension plans
- Annuity plans
- Medical Spending Accounts (MSA)

Alicare Medical Management (AMM)

AMM is a URAC accredited medical cost management company offering the following products and services to managed care companies, commercial insurance companies, insured and self-insured organizations, HMOs and third party administrators:

- 24 Hour Utilization Management
- 24 Hour Nurse HelpLine
- Case Management
- Maternity Management
- Disease Management
- Physician Review

For more information on the JAA program, please call John Thornton, Executive Vice President Sales and Marketing at 914-367-5511.

About Alicare

Alicare, Inc., an affiliate of Amalgamated Life Insurance Company, serves more than 55 self-insured union and union related employee benefit plans nationally. We have proudly served the unique needs of the Taft-Hartley marketplace for over 65 years by providing customized solutions for benefit plan administration.

About Amalgamated Life Insurance Company

Amalgamated Life Insurance, America's Labor Insurance Company®, was founded in 1943, to protect the financial well being of working men and women and their families. The Company has received an "A" (Excellent) rating from A.M. Best Company for 34 consecutive years.

Amalgamated Life and its affiliates are full-service providers of insured and self-insured employee benefit plans with over \$800 million in annual premium equivalencies and fee-for-service revenues.

Alicare, Inc., an affiliate of Amalgamated Life Insurance

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we work for working people